Fwd: Sharing Our a real Experience at Sakra

1 message

Yuichi Nagano <Yuichi.Nagano@sakraworldhospital.com> Mon, Nov 24, 2025 at 5:55 PM
To: "roopanimhans@gmail.com" <roopanimhans@gmail.com>

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件名: FW: Sharing Our a real Experience at Sakra

Another one was sent to me only.

From: Ajanta - <prabahita@gmail.com>
Sent: Monday, November 24, 2025 1:49 PM
To: Yuichi Nagano <Yuichi.Nagano@sakraworldhospital.com>
Subject: Sharing Our a real Experience at Sakra

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To
The Managing Director
Sakra World Hospital

Dear Sir,

We have been taking services from your hospital for quite some time, and I had long felt the wish to share our story—not on a social network, but directly with the place where the real work happened. So I felt this may be the right moment to convey a small experience that meant a great deal to us.

The story Before Sakra

My husband had a complication that remained unresolved despite visiting several reputed hospitals in Bangalore. We travelled repeatedly to Mumbai as well, consulting different specialists to understand what was happening, but no one could identify the root cause. Finally, it was at NIMHANS that the condition was detected as a *fistula in an artery*.

For us, it was a completely unfamiliar diagnosis, made even more challenging because my husband is also a kidney patient.
What followed was day after day of moving from one hospital to another, searching for clarity but finding none.
Exhausted and without answers, we finally reached Sakra—
and that is where we met **Dr. Roopa Seshadri**.

Several moments remain unforgettable:

• She never treated my husband as just the next appointment; she gave him time, attention, and thoughtful evaluation.
• Conversations with her felt natural—she listens fully and explains with calm clarity.
• Her preparation before surgery was exceptionally thorough. Every detail was checked, explained, and revisited with patience, leaving no room for fear.
• Even late at night, she ensured he was comfortable—adjusting the drip at the exact moment it needed attention.
• Firm when required, gentle throughout. That balance inspires immediate trust.

My husband had low hemoglobin before surgery.
Instead of relying on outsourced donor blood—which often carries risks—she corrected it through a carefully planned pre-surgery diet and medication regimen.

This mattered deeply to us.
In many families, including my own, dependence on donor blood during surgery has led to complications and even loss of life.
Her approach ensured safety, stability, and confidence as we moved forward.

We have visited several reputed hospitals in Bangalore, but the comfort, transparency, and human connection we experienced here felt distinct.

Even now, when my father in Assam is unwell, she responds to my updates with the same sincerity. At times, she felt like an unexpected guide through one of the most difficult phases of our lives.

I come from the Northeast, where advanced medical facilities are limited.
If Sakra ever considers expanding to **Upper Assam**, it would benefit countless families who travel long distances in search of clarity and care.
It is simply a sincere wish—because meaningful change often begins with a thought.

As I look back, it is almost a year since this entire journey began. Even now, I am amazed—sometimes it feels as if everything aligned at the right time, and that is how we found Roopa. I truly wish the world has many more brilliant, empathetic, and life-saving doctors like her.

Thank you for taking the time to read this note.

I simply wished to share what your hospital—and especially Dr. Roopa—has meant to us.

Warm regards,

Ajanta Biswas
Phone: 9915079815
W/o Parashar Biswas (9878610760)

Thanks

Ajantaprabahita